

Center for Allergy and Asthma of Texas

Dear Patients,

With the current concerns regarding community-based spread of COVID-19, the public has been asked to observe social distancing. Health facilities have been advised to strengthen patient screening procedures.

Center for Allergy and Asthma of Texas will remain open to serve our patients with allergy, asthma, allergic skin disease, mast cell disorders and immune deficiency. It is important that community-based medical practices continue to operate so that vital health needs of the public can be met outside of urgent cares and emergency department which must be reserved to care for the very ill.

To safeguard the health of our patients and staff, Center for Allergy and Asthma of Texas is implementing the following procedures until the current COVID-19 outbreak has been stabilized;

1. Employees will be screened at the beginning of each shift for cough or fever. Employees exhibiting cough or fever will be dismissed to home.
2. All patients, including shot visit patients, need to make an appointment before they come to our clinic. Patients will be screened in advance of their appointments to rule out active cough, fever, travel, or sick contacts. Patients who screen positive for any of the above will have an option to be seen by telemedicine, or may have their appointments rescheduled.
3. We are minimizing your time spent in the waiting room, and provide ample room to secure social distancing. We are frequently wiping doors, furniture after each patient leaves a room.
4. We will give our shot patients an option to spend 30 minute waiting period in their own vehicles. Vehicles are to stay in the parking lot and if any symptoms are noted, patients must return to clinic immediately. Without symptoms and after 30 minutes, patients must return to clinic to get checked. If they do not return for 30 minute check, we are not going to allow waiting in their vehicles in the future.

Thank you for your cooperating and understanding as we all work together to safeguard the health of our communities.

Sincerely,



Yoshiko Ogawa-Reel MD, FAAAAI, FAAAAI, FAAAAI, FAAAAI